

# Hereford Library and Museum FAQs

**13 November 2015**

## **Why are staff in the building if it's unsafe?**

Council staff are working in the building in line with health and safety requirements and under controlled conditions, whilst they move stock and equipment to the new temporary premises at Hereford Town Hall.

**16 September 2015**

## **Where can I renew or return my library book?**

There are alternative library facilities available at [Belmont Library](#) and during the temporary closure it will operate extended hours. Thank you to South Wye Community Association for its support during this time.

Belmont Library has free parking for community centre visitors and is located on [bus routes](#) 39, 39A, 74, 74A, 75, 75A, 79A, 440, 447, 449 and X4.

You can also return your book to [The Shirehall](#) in Hereford (Monday to Friday 8am to 5pm), which will have a large drop off box in the main foyer from lunchtime on Wednesday 16 September.

Don't forget you can also renew your library books online on the [Herefordshire Libraries webpage](#) or by calling 01432 383295.

## **Where can I use public access computers in Hereford?**

There are public access computers available at [Belmont Library](#), which is operating extended hours, or at [The Courtyard](#). Please contact The Courtyard directly for more information on 01432 340555.

[The Learning Box @ Brierley Court](#) also offers public access computers with high speed internet access. The centre is run by Herefordshire Housing and is open 9am to 5pm Monday to Friday, with available support for those who need it. The centre is located in Brierley Court on Turner Street (HR1 2JA) and for more information please call 01432 384036.

Additionally, public access computers are available at [The Kindle Centre](#) near Asda for a small charge of 75p for 30 minutes or at Newton Farm Community Association at The Oval, which is open

9am to 4pm Monday to Friday (a small optional donation is welcomed for internet use which doesn't involve job searches, benefits or housing advice).

### **Where can I buy green bags for garden waste?**

Green bags for garden waste can be purchased at [The Hereford Centre](#) at Franklin House in Hereford city centre or at another [library or customer service centre](#).

### **When will Hereford Library and Museum open again?**

The building will be closed for an initial 12 week period, while remedial works and improvements to the site are conducted. Once we have more information from the assessors, we will be able to advise a date.

### **Will I have been affected by the asbestos?**

The air samples taken showed there were no airborne particles of asbestos, however trace amounts were found on surfaces near the oldest parts of the building's structure. The risk of contamination is minimal, but it's important that we take the risk seriously and take appropriate action to safeguard our staff and customers.

If you are concerned, please contact your GP. There is more asbestos information available on the [Health and Safety Executive website](#).

### **Where can I find an alternative venue for the group I attend?**

Please contact the group directly, as we are working to find alternative venues where possible.

### **Where can I see the Spun Gold exhibition?**

We will endeavour to find an alternative venue for the Spun Gold exhibition, but regret that the exhibition is currently closed. The [Old House museum](#) will extend its hours, as an alternative visitor attraction.